

Itesso – IDPMS customer release notes IDPMS 3.16.7

Change log

Version	Author	Description	Date
1.0	DVH	Initial version	26-01-2016
1.1	DVH	Review	18-04-2016
1.2	DVH	Minor corrections and text changes	10-05-2016
1.3	DVH	Removed booker setting description	31-05-2016

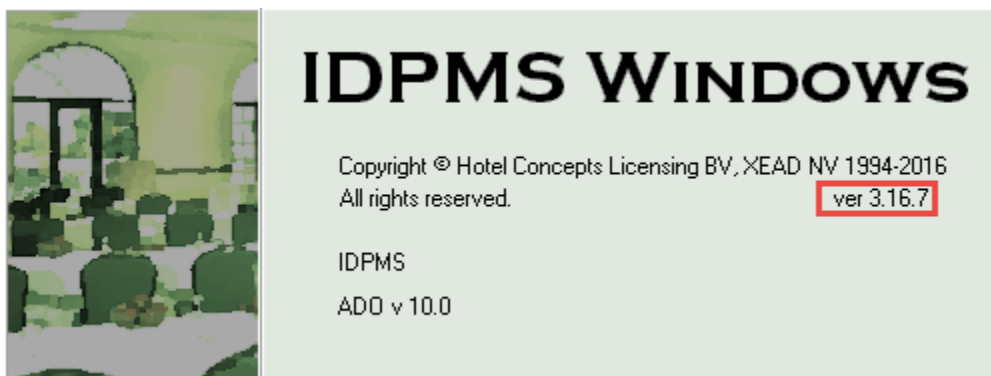
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Overview

IDPMS release version 3.16.7 contains a number of improvements and new functionality. This document highlights the major changes and enhancements in this IDPMS version. A detailed document on all (technical) changes and fixes can be requested via our support team.

IDPMS version 3.16.7 will also be deployed through the Automated Update Module that was introduced in version 3.16.4. For hotels currently on v3.16.4 or higher, the deployment will be announced via the IDPMS e-mail module for selected users about a week before the update is officially released. The time between announcement and update deployment may vary per hotel as the deployment is done in smaller batches of hotels. If you are not running IDPMS v3.16.4 or higher as your current version, support will contact your hotel to plan the update.



!Note:

- Hotels that have the Onpremise Update Setting not set to “Full Install” are not updated automatically.
- Multi property environments or hotels that have IDPMS running on a terminal server environment are also not updated automatically.

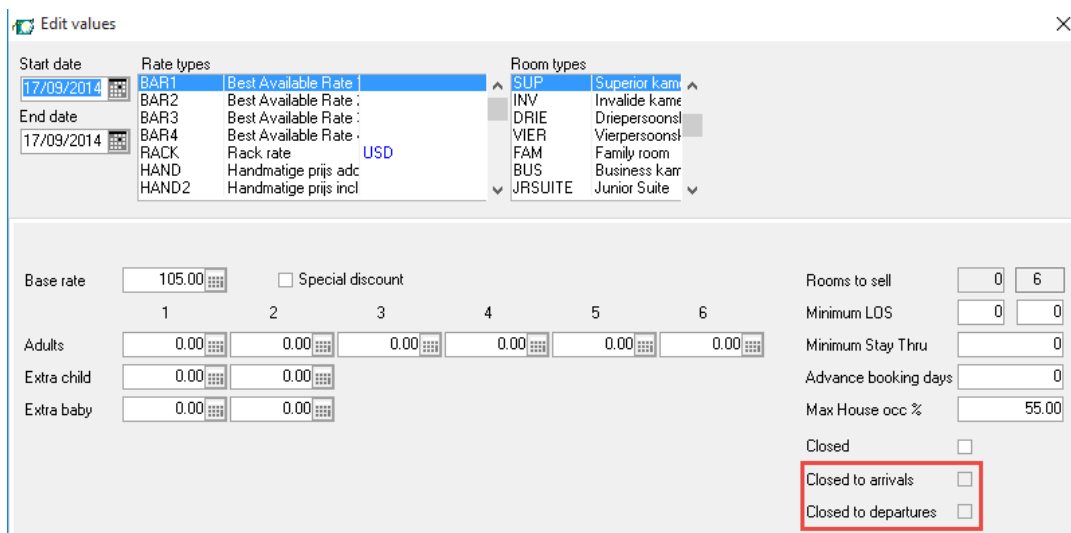
Please contact the Itesso support team to schedule an update when you are not set to “Full Install.”

Rate management

Rate Grid

For rate types that are part of a grouped rate the fields CTA (Closed to Arrivals) and CTD (Closed to Departures) are disabled. These restrictions can now only be applied to non-grouped / stand-alone rate types and to the grouped rate type itself.

IDPMS will no longer evaluate CTA and CTD for rate types that are part of a grouped rate when calculating the rates, availability and restrictions.



Edit values

Start date: 17/09/2014
End date: 17/09/2014

Rate types: BAR1 (Best Available Rate), BAR2 (Best Available Rate), BAR3 (Best Available Rate), BAR4 (Best Available Rate), RACK (Rack rate USD), HAND (Handmatige prijs adc), HAND2 (Handmatige prijs incl)

Room types: SUP (Superior kam), INV (Invalide kamer), DRIE (Driepersoons), VIER (Vierpersoons), FAM (Family room), BUS (Business karr), JRSUITE (Junior Suite)

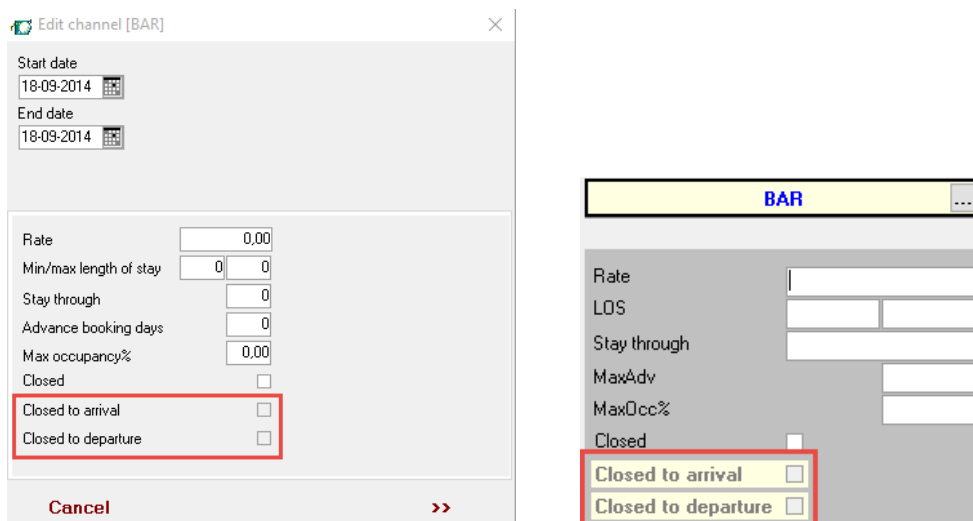
Base rate: 105.00
Adults: 0.00 (1-6)
Extra child: 0.00
Extra baby: 0.00

Rooms to sell: 0 / 6
Minimum LOS: 0 / 0
Minimum Stay Thru: 0
Advance booking days: 0
Max House occ %: 55.00

Closed:
 Closed to arrivals:
 Closed to departures:

Channel Manager edit screen

CTA and CTD fields are disabled for channels that contain rate types that are part of a grouped rate. (please note: Also when a channel contains a combination of grouped and non-grouped rates.)



Edit channel [BAR]

Start date: 18-09-2014
End date: 18-09-2014

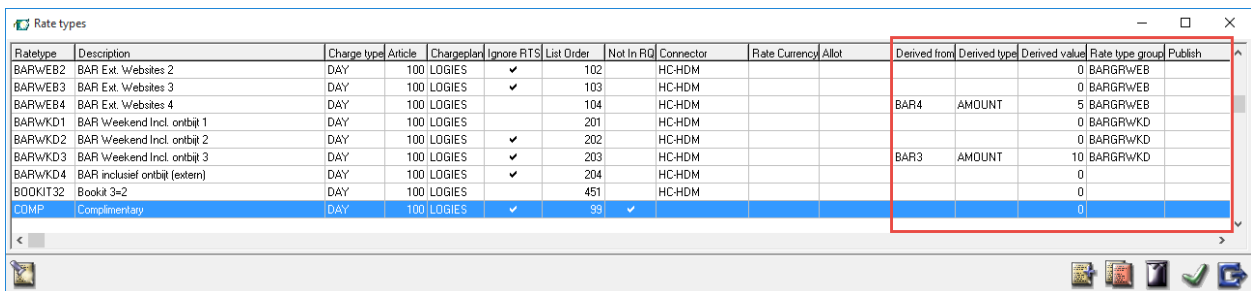
Rate: 0,00
Min/max length of stay: 0 / 0
Stay through: 0
Advance booking days: 0
Max occupancy%: 0,00
Closed:
 Closed to arrival:
 Closed to departure:

BAR

Rate:
LOS: /
Stay through:
MaxAdv:
MaxOcc%:
Closed:
 Closed to arrival:
 Closed to departure:

Rate type configuration

Additional columns are added to the rate type browse screen. This allows better view of derived and grouped settings as well for the published rates.



Rate type	Description	Charge type	Article	Charge plan	Ignore RTS	List Order	Not In RQ	Connector	Rate Currency	Allot	Derived from	Derived type	Derived value	Rate type group	Publish
BARWEB2	BAR Ext. Websites 2	DAY	100	LOGIES	<input checked="" type="checkbox"/>	102		HC-HDM					0	BARGRWEB	
BARWEB3	BAR Ext. Websites 3	DAY	100	LOGIES	<input checked="" type="checkbox"/>	103		HC-HDM					0	BARGRWEB	
BARWEB4	BAR Ext. Websites 4	DAY	100	LOGIES	<input checked="" type="checkbox"/>	104		HC-HDM			BAR4	AMOUNT	5	BARGRWEB	
BARWKD1	BAR Weekend Incl. onbit 1	DAY	100	LOGIES	<input checked="" type="checkbox"/>	201		HC-HDM					0	BARGRWKD	
BARWKD2	BAR Weekend Incl. onbit 2	DAY	100	LOGIES	<input checked="" type="checkbox"/>	202		HC-HDM					0	BARGRWKD	
BARWKD3	BAR Weekend Incl. onbit 3	DAY	100	LOGIES	<input checked="" type="checkbox"/>	203		HC-HDM			BAR3	AMOUNT	10	BARGRWKD	
BARWKD4	BAR inclusief onbit (extern)	DAY	100	LOGIES	<input checked="" type="checkbox"/>	204		HC-HDM					0		
BOOKIT32	Bookit 3-2	DAY	100	LOGIES	<input checked="" type="checkbox"/>	451		HC-HDM					0		
COMP	Complimentary	DAY	100	LOGIES	<input checked="" type="checkbox"/>	99	<input checked="" type="checkbox"/>						0		

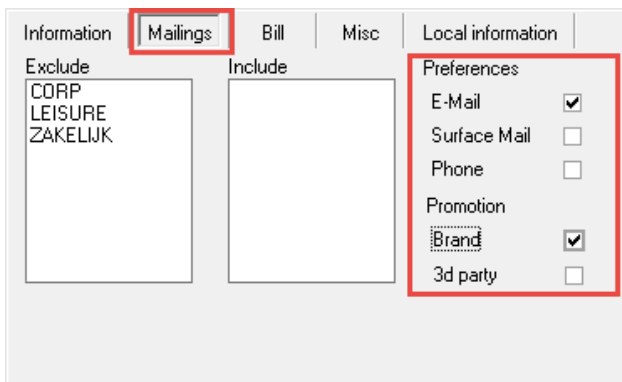
Relation profiles

Mailing preferences

The Mailing tab in the Guest profile has been enhanced with contact preferences and promotion settings. The settings as displayed are mere indicators and have no linked functionality in IDPMS or IDPMS interfaces yet.

The fields can also be configured with a default value (X) upon creation of a new profile. Or set as mandatory field if required.

In a future IDPMS version these settings are added as extra filter to the Mailing Wizard.



Exclude	Include	Preferences
CORP		E-Mail <input checked="" type="checkbox"/>
LEISURE		Surface Mail <input type="checkbox"/>
ZAKELIJK		Phone <input type="checkbox"/>
		Promotion
		Brand <input checked="" type="checkbox"/>
		3d party <input type="checkbox"/>

Reservation

Booker functionality

A new module called “Booker” has been added. The booker functionality allows adding a booker to the reservation screen. The Booker profile is stored as a guest profile in the

database. More and more OTA channels are sending booker details with their reservations. By adding the Booker option this information is visible in the reservation as well.

In the previous version up to four guest tabs could be activated allowing up to four guests to be linked to a folio. The Booker module has replaced this functionality by removing the Guest TABS and adding a Booker TAB and a Guest List option. This guest list option allows linking of multiple guests.

Previous situation

Arrival Time

Nights

Departure Time

Guest 


City

New situation

Arrival Time

Nights

Departure Time

Guest  

City

Guest list

The guest list allows linking of multiple guests to a folio. The Guest List can be accessed from the folio by clicking this icon.

Arrival Time

Nights

Departure Time

Guest  

City

From the second guest and up, the Guest List is used for linking multiple guests to a folio. Click the New icon and add guests to the guest list. Double click a profile to access the guest profile.

List order	Name	Guest number	Date of birth
1	Jansen, Dhr. A.	HZW-G7651	15/05/1972
2	Velde, Dhr. A. van	HZW-G6291	21/12/1958
3	Koch, Mevr. K.	HZW-G4954	

Add Guest list

List order

No guest card

Name

Date of birth

Reservation search by Booker

The Booker has also been added to search and browse screens for (group)reservations

Reservation search:

Seek X

Folio

Arrival date

Depart Date

Room number

Room type

Guest

Booker

Company

Travelagent

Freq. stay

Group number

Cancellation number

CRD Folio

Reference


Company contact

Travelagent contact

Deadline

Authorisatiecode

Reservation browse

 Browse

Folio	Room number	Room type	Rms	Adults	Num Days	Arrival date	Depart Date	Option Date	Guest	Booker	Company
HZW-F12733		SUP	1	1	0	17/09/2014	17/09/2014		Eskicioglu, Can.		Itesso
HZW-F11373	324	SUP	1	1	3	17/09/2014	20/09/2014		Forville, Felix.		M&G Group
HZW-F12238		COMF+	1	1	15	17/09/2014	02/10/2014		Gianluca, Dhr. G.,		Itesso
HZW-F11391	325	SUP	1	1	2	17/09/2014	19/09/2014		Goud, Oliver.		M&G Group
HZW-F11374	327	SUP	1	1	2	17/09/2014	19/09/2014		Groot, Aise de.		M&G Group
HZW-F12549	322	SUP	1	1	0	17/09/2014	17/09/2014		Guest last.		
HZW-F11375	328	SUP	1	1	2	17/09/2014	19/09/2014		Guisard, Benedicline.		M&G Group
HZW-FX9186		SUP	1	1	1	17/09/2014	18/09/2014		Hausser, Dhr. L.		Hausser Cor

Booker and confirmation letters

The booker information is not automatically supported by confirmation letters. Adding the booker requires a change in the confirmation letter templates. This can be requested via our sales department.

At release of this IDPMS version the standard reports do not support the Booker information yet.

Group module

In the IDPMS group module the Guest TAB has been renamed to Booker.



Browse
Folio
HZW-GF2597
Status
Reservation

Group

Booker
Company
Agent (1)
Agent (2)
Contacts

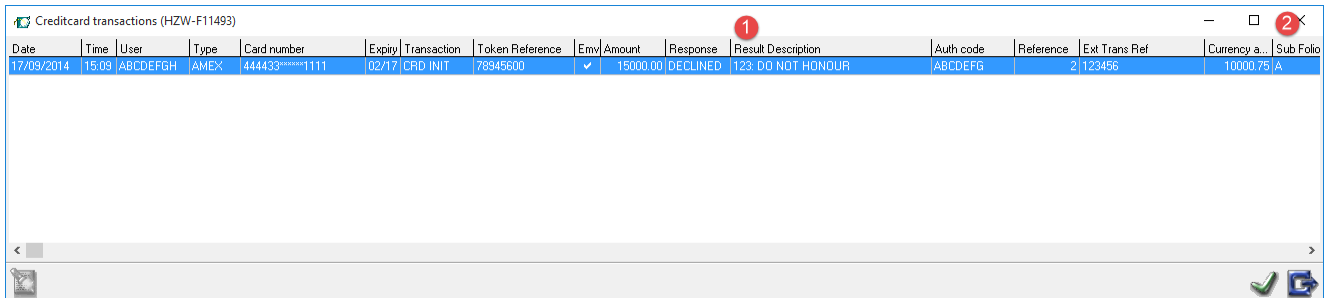
Guest

City


CCV Interface

The view of the CCV credit card detail screen in the folio has been enhanced.

1. The transaction result description has been added to have a better explanation of response code returned from CCV. The response code and Result description are returned by CCV for each transaction and saved in the credit card detail screen for the folio.
2. Sub Folio column now fits on the screen.



Date	Time	User	Type	Card number	Expiry	Transaction	Token Reference	Emv	Amount	Response	Result Description	Auth code	Reference	Ext. Trans Ref	Currency a.	Sub Folio
17/09/2014	16:09	ABCDEFGHIJ	AMEX	444433****1111	02/17	CRD INIT	78945600	✓	15000.00	DECLINED	123: DO NOT HONOUR	ABCDEFGHIJ		2123456	10000.75	A

Other changes and enhancements

- User Defined Fields in the group reservation screen that are configured as a mandatory field are now raising a warning if the field is left empty upon saving the group folio.
- The event calendar text displayed in the Room rack is now displayed on separate lines instead of on one line.
- A bug has fixed when configuring Menu selections and locations in the Event Menu Selection Grid. The message "No event menu selection or location selected" was displayed under certain circumstances.
- A bug was fixed in the Extra availability calculation. When the start and end date of an Extra were equal to the reservation arrival date, the inventory of that Extra was incorrectly calculated in the Extra availability.
- When crediting an invoice, the original invoice number is now stored with the credit invoice. This is added for future use and functionality.
- When manually assigning Frequent Stay Numbers to relation profiles a check has been added that warns the user if the entered Frequent Stay Number already exists.
- A file in use I/O 103 error was fixed that could appear in multi property environments sharing the confirmation letter template folder.
- The chargeplan checker option is now showing the advanced fields properly.
- The rate type description can now be translated correctly when there is no default postgroup consolidation configured for the postgroup used in the chargeplan. In that case the translation of the article linked in the rate type configuration is used.
- Changing the start- and end date of an OOO or OOI room through the room rack, now updates the correct housekeeping status for that room.
- User Access rights have been added to the Voucher module for manually printing vouchers. (Setting/Users/Menu Access Rights) The voucher module is a licensed module that was introduced in IDPMS 3.15.6 (contact sales for more information about this module)
- When sending an invoice from IDPMS as pdf attachment the name of the attachment is corrected. It used to have the Windows computer name plus a sequence number and not making any sense. This has been changed to: Invoice-hotelname-invoicenum.pdf.
- Dashboard overall performance improvements. Loading and refreshing of Dashboard data is now handled on database level and not from IDPMS itself. This reduces network traffic and enhances overall IDPMS performance especially in larger network environments.
- A bug has been fixed where a Key Card Verify command was logged as a copy Key card command in the folio changes log.
- A bug has been fixed where day use reservations allowed the selection of an occupied room number. A related issue was fixed where day use rooms could get an occupied room assigned through automatic room number assignment.
- A bug has been fixed for posting Complimentary rates. When no mealplan was present in the folio, the complimentary rate was not posted.
- A bug has been fixed for reservations with the Guest No Look Up check mark checked and delivered to IDPMS via RezExchange. When a user edited such reservation the guest title and first name were lost.
- A check on Internet User Name from the relation profiles has been added upon saving the relation profile. Now the Internet user name must be unique.



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- A bug has been fixed when changing the date of a master activity, calculations per day (red text lines in a banqueting reservation) were removed and needed to be added again.
- The IDPMS setting “No Rate Change on Pax change” now only applies to existing reservations. As long as a reservation is in “new” status the rate is re-calculated when changing the number of pax in the folio.
- When rooms are picked up from a group block it is no longer possible to change the rate type.